

Tender no: PRSC-2024/005

# Punjab Remote Sensing Centre (PRSC)

## INVITATION OF E-TENDER FOR RENEWAL & INSTALLATION OF EXISTING FIREWALL SUBSCRIPTION FOR 3 YEARS

Document Download/Start, Bid : 01-07-2024 11.00 AM  
Submission Start Date  
Date & Time of Pre-Bid Meeting : 09-07-2024 11.00 AM  
Document Download/Sale End, Bid : 22-07-2024 11.00 AM  
Submission Last Date  
Date & Time of Opening of : 22-07-2024 3.00 PM  
Technical Bid  
Date & Time of Opening of : To be notified later to technically  
Financial Bid eligible bidder



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### **Punjab Remote Sensing Centre (PRSC)**

PAU Campus, Near Kitchlu Nagar Block 'F' end,

Ludhiana, Punjab (India) - 141004

Phone: 91-161-2303484

Email: [contact@prsc.gov.in](mailto:contact@prsc.gov.in)

**Punjab Remote Sensing Centre (PRSC)**, A Government of Punjab Enterprise, is the apex body in the State for all Remote Sensing (RS), Geographic Information System (GIS) and Global Positioning System (GPS) related works. It is designated as a Nodal Agency by the Govt. of Punjab for geospatial needs of the State and acts as the centralized hub for the geo-spatial data to all the user departments. It is situated in PAU Campus, towards Kitchlu Nagar, Block F End.

## TABLE OF CONTENTS

<b>Section</b>	<b>Subject</b>	<b>Pages</b>
1	Notice Inviting Tender	4
2	Key Dates	5
3	Invitation of Bids	6
4	Terms & Conditions	7-8
5	Technical Qualifications	9-11
6	Other Terms & Conditions	12-15
7	Bidder Profile Sheet (Annexure-A)	16
8	Technical specifications and requirements (Annexure B - B.1 to B.13)	17-20
9	Checklist Performa (Annexure-C)	21-22

**NOTICE INVITING E-TENDER**  
**Punjab Remote Sensing Centre (PRSC)**  
**PAU Campus, Ludhiana - 141004**

**PRSC, Ludhiana** intends to invite bids through E-Tendering under Two Bid System i.e. Technical Bid and Financial Bid for **Renewal & Installation of Existing firewall Subscription for 3 years** on e-Procurement portal of the Government of Punjab i.e. <https://eproc.punjab.gov.in>

Sr No	Particulars	Date and time of Submission of Bids	Tender Fee (Non-Refundable)	EMD
1	Renewal & Installation of Existing Firewall Subscription For 3 Years	From 01-07-24 11.00 AM to 22-07-24 till 11.00 AM	2,000	40,000

The detailed terms & conditions of the tender can be downloaded from e-Procurement portal of the Government of Punjab i.e. <https://eproc.punjab.gov.in> or PRSC website [www.prsc.gov.in](http://www.prsc.gov.in)

Note: The tenders will be accepted through e-Tendering only. Any further communications will be done through e-Tendering site in the form of addendum/ corrigendum.

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Director  
Punjab Remote sensing Centre

## KEY DATES

1	Date of Publication of Notice Inviting Tender	30-06-2024
2	Document Download/Start Date	01-07-2024 11.00 AM
3	Bid Submission Start Date	22-07-2024 11.00 AM
4	Date & Time of Pre-Bid Meeting	09-07-2024 11.00 AM
5	Document Download/Sale End Date	22-07-2024 11.00 AM
6	Bid Submission End Date	22-07-2024 11.00 AM
7	Date & Time of Opening of Technical Bid	22-07-2024 3.00 PM
8	Date & Time of Opening of Financial Bid	To be notified later to technically eligible bidder
9	Bid Validity	90 Days from the last date of submission of Bids.

## INVITATION OF BIDS

From:

Director,  
Punjab Remote Sensing Centre,  
Ludhiana

To

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Dear Bidder

Director Punjab Remote Sensing Centre invites bids from Indian bidders through E-Tendering under Two Bid System i.e. Technical Bid and Financial Bid for Renewal & Installation of Existing Firewall Subscription For 3 Years.

**1. Tender Document Contents:**

- Notice Inviting Tender
- Key Dates
- Invitation of Bids
- Terms & Conditions
- Technical Qualifications
- Other Terms & Conditions
- Bidder Profile Sheet (Annexure-A)
- Technical specifications and requirements (Annexure B- B.1.0)
- Checklist Performa (Annexure-C)

**2. Tender Fee:** A non-refundable Tender Fee of Rs. 2000/- (Rs. Two Thousand Only) to be paid through the online payment gateway of the e-portal at the time of submission of the tender.

**3. Earnest Money Deposit:** Bidders have to pay Earnest Money as per clause (i) of the Terms & conditions.

**4. Submission of Tender:** The tender must be submitted through E-procurement portal of Government of Punjab i.e. <https://eproc.punjab.gov.in> . All the documents as required under this Tender Document along with BOQ (Financial Bid) must be uploaded at the time of submission of bid.

**5. Evaluation and Award of Tender:** The Technical bids submitted by bidders will be opened first and evaluated by committee and price bid of only technically eligible bidders shall be opened. The date and time of opening of price bid shall be intimated later to the technically eligible bidders through E-Tendering portal.

Note: Director, PRSC reserves the right to accept or reject/cancel the tender without assigning any reason.

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Director,  
Punjab Remote Sensing Centre

## **TERMS AND CONDITIONS OF E-TENDER FOR RENEWAL & INSTALLATION OF EXISTING FIREWALL SUBSCRIPTION FOR 3 YEARS.**

- a) E-Tender has to be submitted in two bid system i.e. “Technical bid and financial bid” for which every bidder will have to upload separate Technical and Financial bids. Financial bids of only those bidders shall be opened who qualify in the technical bid.
- b) A pre-bid meeting with the prospective bidders shall be held through online mode on 09-07-2024 for any queries of bidders. The prospective bidders those want to attend pre-bid meeting may send their request on PRSC email [contact@prsc.gov.in](mailto:contact@prsc.gov.in) till 4.00 PM on 08-07-2024 The link of web meeting shall be shared through email by 4.30 PM as on 08-07-2024.
- c) The E-Tender for RENEWAL & INSTALLATION OF EXISTING FIREWALL SUBSCRIPTION FOR 3 YEARS can be submitted from 01-07-2024 (11.00 AM) to 22-07-2024 till 11.00 AM. The Technical Bids shall be opened on 3.00 PM on 22-07-2024. In case this date happens to be a public holiday, it shall be opened on same time on next working day. The financial bids of only technically eligible bidders shall be opened on the date & time to be notified later only to technically eligible bidders through the web portal <https://eproc.punjab.gov.in>
- d) The bidder must have to fulfil the Technical Qualifications and must upload all the documents as required under this tender document at the time of submission of E-Tender.
- e) The rates quoted will be exclusive of GST but including all other levies etc at FOR destination at PRSC Ludhiana. **PRSC is an autonomous institution in the field of Scientific Research and is registered under Societies Registration Act 1860. As per Government of India Guidelines certain concessions in GST rates are allowed to such Scientific Research Institutions and PRSC is eligible for GST concession.**
- f) The Technically eligible bidder, who is found to have quoted the minimum rate shall be declared as L-1.
- g) L-1 bidder may be called for further negotiation of rates. Mere qualifying as L-1 does not entitle the bidder for award of tender.
- h) The Bidder shall have to pay non-refundable tender fees of Rs. 2000/- (Rs Two Thousand Only) through the online payment gateway of the e-portal at the time of submission of the tender.
- i) The Bidder *except Micro and Small Enterprises (MSEs) as defined in the MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organization or the concerned Ministry or Department or Startups as recognized by Department of Industrial Policy & Promotion (DIPP)* shall have to pay Earnest Money Deposit of Rs. 40,000/- (Rs Forty thousand Only) through the online payment gateway of the e-portal at the time of submission of the tender. Bidders seeking exemption from deposit of EMD shall have to upload ‘Bid Security Declaration’ accepting that if they withdrew or modify the bids during the period of validity or if they are awarded the contract and they fail

to sign the contract, or to submit a performance security before the deadline in the tender document, they will be suspended for a period of 2 years for contracts with this entity. In case of other than exempted bidders, the tenders with less EMD or Without EMD shall be summarily rejected without any further consideration.



### **TECHNICAL QUALIFICATIONS:**

- a) Bidder may be individual/sole-proprietor, partnership firm, body corporate or any other institution duly registered under appropriate law In India.
- b) The individual signing the bid or other document, in connection with the bid must certify as to whether he or she has signed as:
  - A "Sole-proprietor "of the firm or constituted attorney of such sole proprietor.
  - A partner of the firm, if it be partnership, in which case he must have authority to refer to arbitration disputes concerning the business partnership either by virtue of the partnership agreement or a power of attorney. In the alternative, all the partners should sign the bid.
  - Constituted attorney of the firm if it is a company.
- c) Bidder must be competent to enter in to contract as per Indian Laws.
- d) In case bidder is other than Individual/sole-proprietor, it must upload its valid registration certificate.
- e) Conditional Bids shall not be considered.
- f) The bidder shall not sub-contract any part of the contract without written permission of the client.
- g) Bidders should have valid PAN Number and GST Number. Bidder must upload a copy of PAN and GST Number.

- h) The Bidder or any or its director(s)/partners/members should not have been debarred/ blacklisted by any Government/Semi-Government organization. Bidder must upload a declaration in this regard.
- i) Bidders must upload all the documents (including this tender document with all annexures) signed by duly Authorized Persons.
- j) Bidders must have to pay non refundable Tender Fee of Rs. 2000/- (Two Thousand only) through the online payment gateway of the e-portal at the time of submission of the tender.
- k) The bidders *except Micro and Small Enterprises (MSEs) as defined in the MSE Procurement Policy issued by Department of Micro, Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organization or the concerned Ministry or Department or Startups as recognized by Department of Industrial Policy & Promotion (DIPP)* shall have to pay Earnest Money Deposit of Rs. 40,000/- (Rs Forty thousand Only) through the online payment gateway of the e-portal at the time of submission of the tender. Bidders seeking exemption from deposit of EMD shall have to upload 'Bid Security Declaration' accepting that if they withdrew or modify the bids during the period of validity etc, they will be suspended for a period of 2 years. In case of other than the exempted bidders, the bidders with less EMD or Without EMD shall be summarily rejected without any further consideration.
- l) Minimum Annual turnover for bidder of Firewall subscription should be at least 1 crores per year during the last three financial years i.e. 2020-21, 2021-22 & 2022-23. Copy of Audited Balance Sheets, Profit & Loss Accounts as well as copy of ITRs of last 3 financial years also need to be uploaded. However, all startups recognized by Department of Promotion of Industry and Internal Trade subject to meeting of quality and technical specifications are relaxed from the condition of prior turnover and experience.
- m) Bidder should have earlier supplied, installed, supported and maintained similar firewall for atleast two parties. Bidder needs to provide the certificate of supply and installation of similar type of firewall.
- n) The Bidder who is providing firewall subscription should be OEM or authorized distributor / dealer / business partner of the required OEM. An authorized Signatory of the OEM as per its internal regulations should sign this undertaking. This authorization must be valid at least till 3 months beyond the last date of submission of bids. The OEM can give authorization to more than one company. The Bidder should have a centralized toll-free call centre for after sales support. If toll free number facility does not exist, the bidder will arrange the facility before supply of equipment.
- o) The bidder should have logistic centre for support in Punjab/Tricity (Chandigarh, Mohali, Panchkula) .
- p) The Bidder should have a Service Centre in Punjab. The bidder should give detailed address along with name, address, and phone numbers of the service centres. Necessary documents in support of point no. n to q must be uploaded at the time of submission of bids.

- q) The bidder would provide the Firewall Subscription and the modules compatible with existing firewall, along with the Technical offer sheet to be uploaded (As per Annexure-B)
- r) Technical Brochures of the product quoted, and current certifications asked for in the detailed technical specifications should also be enclosed.
- s) The bidder shall have to upload duly filled profile sheet mentioned as Annexure A duly signed by authorized person.
- t) Technical Specifications are given in Annexure-B (B.1.0)
- u) All the documents as per Tender Form (Checklist Annexure-C)

## OTHER TERMS & CONDITIONS

### 1. Clarification regarding Bid Document

A prospective Bidder requiring any clarification of the Bid Document may notify PRSC in writing at the PRSC's mailing address [contact@prsc.gov.in](mailto:contact@prsc.gov.in) till 8<sup>th</sup> July 2024 or may raise his queries in Pre-Bid meeting.

### 2. Amendment of Bid Document.

On the basis of submissions and discussions in pre-bid meeting, the client, may, for any reason, whether at his own initiative or in response to a clarification requested by a prospective Bidder, modify the requirements/conditions as mentioned in Bid Document by issuing a corrigendum/addendum only on e-portal <https://eproc.punjab.gov.in> and website of PRSC [www.prsc.gov.in](http://www.prsc.gov.in)

### 3. Language of Bids

The Bids prepared by the Bidder and all correspondence and documents relating to the bids exchanged by the Bidder and PRSC, shall be written in the English language, provided that any printed literature furnished by the Bidder may be written in another language so long as accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

### 4. Documents Comprising the Bids

The Bids prepared by the Bidders shall comprise of following components:

#### Technical Bid:

- Performa – 1 (Profile of Bidder)
- Technical offer sheet with complete details of product/components being offered. (As per Annexure - B)
- All the required documents as per this Tender Document.

**BOQ (Financial Bid)** in downloaded excel sheet only.

Bidder quoting NIL, negative values in price bid shall not be considered.

5. **Performance Security:** After award of supply order, the successful bidder (supplier) shall have to deposit a Performance Security equal to 3% of the contract value in the shape of Bank Guarantee in favour of Director Punjab Remote Sensing Centre, Ludhiana issued through any commercial bank within 7 days of award of supply order. The validity of such Bank Guarantee shall be 60 days beyond the date of completion of all contractual obligations of the supplier including warranty obligations.

6. **Default by bidder after award of supply order:** In case the successful bidder after award of tender fails to fulfill any of the tender's terms & conditions relating to supply, installation, integration and On-site support of final product, his security including EMD shall be forfeited and the bidder may be blacklisted for a period of two years at the discretion of Director PRSC.

- 7. Delivery and Installation:** The products as per desired quantity and specifications as mentioned in Tender Document must be delivered within 15 days of award of supply order and further installation, integration and training must be completed within 15 days of acceptance of delivery.
- 8. Penalty:** Penalty @ 0.5% of the total value of supply order per week or part thereof shall be levied for delay in delivery up to maximum of two weeks. In case of delay in supply of goods beyond 2 weeks, the order is liable to be cancelled and entire security amount including EMD shall be forfeited. Further, the supplier may be blacklisted for a period of 2 years at the discretion of Director PRSC.
- 9. Payment Terms:** The payment shall be released after receipt of bills in two instalments in the ratio of 60:40. The 1<sup>st</sup> instalment shall be paid after receipt and verification of goods and 2<sup>nd</sup> instalment of 40% shall be paid after the complete installation, integration, and training to the satisfaction of PRSC committee. All the payments shall be made after deduction of statutory taxes, liabilities etc
- 10. Duties & Taxes:** The supplier (Successful bidder) shall be entirely responsible for all taxes, levies, cess, Octroi, Licence fees and any other expenses up to the delivery, installation, integration & training. GST on supply of goods as applicable at the time of billing shall be payable by the client i.e. PRSC. **PRSC is an autonomous institution in the field of Scientific Research and is registered under Societies Registration Act 1860. As per Government of India Guidelines certain concession in GST rates are allowed to such Scientific Research Institutions and PRSC is eligible for GST concession.**
- 11. Standard of performance:** The successful bidder shall carry out the supply order and carry out its obligations under the contract with due diligence, efficiency, and economy in accordance with generally accepted norms techniques and practices used in the industry. The agency shall also adhere to professional implementation and on-site support services during the execution of the project. The client shall carry out benchmarking of supplied equipment to be provided by the selected supplier before and / or immediately after the delivery of equipment. It shall employ appropriate advanced technology and safe and effective equipment, machinery, material, and methods. Supplier shall always act in respect of any matter relating to this contract, as faithful advisors to the PRSC and shall, always, support and safeguard the client's legitimate interests in any dealings with the third party.
- 12. WARRANTY PERIOD: Firewall Subscription:** The supplier will be responsible for a comprehensive on-site warranty of three years for firewall and maintenance of all those modules and smooth running of integrated systems up to warranty period. Bidder may be asked for support regarding policy making, updation, bug fixes during warranty period. Successful bidder will not remove the subscription without the written permission of the Director, PRSC or his authorized representative. The response time for attending the faults will be three hours after they are reported to the supplier. The supplier will rectify the faults within 24 clock hours failing which the service provider will arrange temporary replacements in next 24 clock hours. The services shall be provided on 24x7 basis. Supplier must maintain the 97% or above uptime during the

comprehensive on-site warranty period of 3 years.

**13. Confidentiality:** The supplier (Successful Bidder) and their personnel shall not, either during the term or after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract or the PRSC's business or operations without the prior written consent of PRSC.

**14. Force Majeure:** Notwithstanding the provisions of the bid, the bidder shall not be liable for forfeiture of its EMD, performance security, liquidated damages, or termination for default, if and to the extent that, its delay in supply/performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure.

For purposes of this Clause, "Force Majeure" means an event beyond the control of the bidder and not involving the bidder and not involving the bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the PRSC either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

If a Force Majeure situation arises, the bidder shall promptly notify to the PRSC in writing of such conditions and the cause thereof. Unless otherwise directed by the PRSC in writing, the bidder shall continue to perform its obligations under the contract as far as reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The PRSC may terminate this contract, by giving a written notice of minimum 30 days to the bidder, if as a result of Force Majeure, the bidder being unable to perform a material portion of the services for a period of more than 60 days.

**15. Governing Language:** The contract shall be written in English Language. All correspondence and other documents pertaining to the contract which are exchanged by the parties shall be written in that same language.

**16. Patent Rights** The Bidder shall indemnify the Purchaser against all third-party actions/claims of infringement of patent, trademark or industrial design rights arising from the use of goods or any part thereof.

**17. Disputes/Arbitration:**

a) In the event of any dispute arising between Purchaser and the Suppliers in any matter covered by this contract or arising directly or indirectly there from or connected or concerned with the said contract in any manner of the implementation of any terms and conditions of the said contract, the matter shall be referred to 'The Director, Punjab Remote Sensing Centre, Ludhiana (India)-141004, who may himself act as sole arbitrator or may name as sole arbitrator an officer of PRSC notwithstanding the fact that such officer has been directly or indirectly associated with this contract and the provisions of the Indian Arbitration Conciliation Act, 1996 shall apply to such arbitration. The contractor expressly agrees that the arbitration proceedings shall be held in Ludhiana.

b) The proceedings of arbitration shall be in English language:

**18. Jurisdiction:** The contract shall be deemed to have been entered into at Ludhiana and

all causes of action in relation to the contract will thus be deemed to have arisen only within the Jurisdiction of Ludhiana Courts to the exclusion of all other courts.

- 19.** The bidder must not be disqualified in terms of **'The Punjab Transparency in Public Procurement Act-2019'**, **'Punjab Transparency in Public Procurement Rules, 2022'** the copy of which is available on e-procurement web portal <https://eproc.punjab.gov.in> and PRSC website [www.prsc.gov.in](http://www.prsc.gov.in). Various terms & conditions of the 'The Punjab Transparency in Public Procurement Act-2019' shall also be applicable.

**BIDDER PROFILE**

1	Name of the Bidder	
2	Constitution of the Bidder (Individual/Partnership Firm/Company etc)	
3	PAN No of Bidder	
4	GST Number of the Bidder	
5	Registered Address of the Bidder	
6	Correspondence Address of the Bidder	
7	Name, Email ID and Mobile Number of Contact Person	
8	Bank Account Details along with IFSC Code	
9	In case Bidder is other than Individual, its Registration Certificate Number	
10	In case bidder is other than Individual, Name of Authorized Signatory and copy of resolution/Authorization Certificate regarding participation in bidding and signing the bid documents	
11	Whether Startup/MSE as per Central Govt. Norms	



**RENEWAL & INSTALLATION OF EXISTING FIREWALL  
SUBSCRIPTION FOR THREE YEARS**

**(Sophos XGS3100)**

**(Dated: 29-June-2024)**

**Punjab Remote Sensing Centre**

## **Important Note to Bidders regarding Technical Specifications:**

1. The Technical specifications may be fine-tuned on the basis of discussions with various Bidders during Pre-Bid meeting. The necessary corrigendum/addendum in this regard shall be published on web portal <https://eproc.punjab.gov.in>
2. The Goods supplied under this contract shall conform to the standard mentioned in the fine-tuned Technical Specifications, and when no applicable standards are mentioned, to the authoritative standards. Such Standard shall be the latest issued by the concerned institution governing that standard.(Along with technical specifications)
3. The detail of items required and complete specifications are given in following pages.
4. All necessary support for maximum uptime of the firewall will be provided by bidder through 3 years.
5. Installation/Activation of proposed firewall subscription along with integration in existing firewall rules and policies will be done by the supplier at the site to PRSC's satisfaction.
6. Vendor should suggest rules/policies/configuration for maximum security against threats. Vendor will be responsible for its implementation also.
7. Vendor will keep on providing support. Duration of support and warranty is 3 years.

**Summary of the Items required**

<b>S.No.</b>	<b>Item</b>	<b>Quantity</b>	<b>Annexure</b>
1.	Renewal of Firewall Subscription	1	Annexure-B-1.0

**Annexure- B-1.0**

**Renewal of Existing XGS 3100 Sophos firewall Subscription (Serial no. X31003XR8Y4P97A)**

Require Xstreme Protection Subscription for an existing **XGS 3100 Sophos firewall (Serial no. X31003XR8Y4P97A)** located at PRSC Campus for **3 years** with following modules:

- Base Firewall
- Network Protection
- Web Protection
- Zero-Day Protection
- Central Orchestration
- Web Server Protection
- Enhanced Support

**Other terms & condition:**

- ✓ Complete Installation and support for three years will be provided by the bidder.
- ✓ Bidder should be authorized vendor of Sophos.
- ✓ Manufacturer Authorization Form (MAF) should to be provided by the bidder from OEM for the particular bid.
- ✓ Warranty Period: 3 Years. Bidder may be asked for support regarding policy/rule making, updation, bug fixes, fault prevention and removal in firewall during warranty period.

**CHECK LIST****Annexure-C**

<b>Sr No</b>	<b>Document</b>	<b>Uploaded Yes/No</b>
1	Bidder Profile Sheet	
2	Copy of PAN Number and GST Number	
3	If other than Individual (Copy of Registration Certificate)	
4	If other than Individual (Copy of Resolution/Authorization Certificate regarding bid submission).	
5	Whether Tender Fee and EMD deposited as per Tender Requirement	
6	If exempted from deposit of EMD whether proof of MSE/Startup uploaded	
7	Proof of Turnover as per requirement (Copy of Audited Balance sheets, P& L Accounts and copy of ITRs).	
8	Proof of Experience as per requirement. Also uploaded details of orders (products) supplied to other organizations.	
9	If Exempted from requirement of Turnover and prior experience whether proof of MSE/Startup uploaded	
10	If exempted from deposit of EMD whether Bid Security Declaration uploaded	
11	Whether Self declaration as to competency as per Indian Laws and Non-blacklisting by any Govt./Semi Govt. organization uploaded	
13	Item wise detail along with complete specifications relating to product under tender uploaded or not (Annexure-B)	
14	OEM Authorization (S)	
15	Detail of Toll-free Number	
16	Detail of Service Centre with Local Manager Details and Number	

17	Signed copy of each page of tender document/corrigendum issued, if any.	
18	Any other documents related to articles to be procured through this tender or required as per above.	